JULY 31, 2024 WEDNESDAY AT CASA MONTEREY MARRIOTT





TIME	ΤΟΡΙϹ
7-8am	CATERED BREAKFAST (Breakfast ends promptly at 8am)
8-850	Sanitary Sewer Waste Discharge Requirements – Enforcement Update You've been inundated with seminars on the new Sanitary Sewer Waste Discharge Requirements. But how are they playing out in the field? What are the most common violations? What kinds of enforcement actions are being taken? How can permittees prioritize actions to get into compliance? This session will provide attendees with insight into the regulators' priorities under the new permit, attempts to work with permittees to gain compliance, and the consequences when those efforts fail. Tamarin Austin, Austin Clean Water Advisors, Inc.
0.050	Fitme
9-950	Our process is only as good as the people that staff itSo how do you consistently hire people that not only have the skills but will fit in, will stay and be engaged? Fitme has worked for years to develop a universal work culture model of 13 core work values that determine if people feel they belong and therefore stay and actively contribute. We've turned that model into an algorithmic unbiased tool that can be used in talent acquisition and organizational decisions to measure and manage cultural fit. You will gain new insights into what does (and does not) drive people to be engaged in the workplace and see examples of real-life applications and impact. This session should appeal to anyone in risk management, personnel management and senior leadership positions. <i>Frederic Deschamps, President North America for Fitme.jobs</i>
	Banish Burnout: Move from Stress to Success
10-1050	In this lively, interactive program Janice Litvin will show you how to manage stress to prevent burnout. Based on the premise that you can change your reactions to stress, Janice's methodology will teach you how to build awareness, convert negative thoughts into positive self-talk, and set healthy boundaries. You will come away with specific tools you can start using immediately. All you need is awareness, desire to change, and willingness to do the work. Janice Litvin, Burnout Speaker and Founder, Banish Burnout Academy
11-1200	Managing Risks and Opportunities Risk management is sometimes pushed to the back seat by boards, councils, and senior management. Yet, it's a critical operation. Whether insurable or not, managing risks demands thoughtful consideration of your organization's highest risks. These risks can lead to service disruptions, penalties, financial loss, injuries, and harm to those you serve. In our presentation, we'll explore risk management, its evolution, challenges ahead, and how to evaluate indicators using both qualitative and quantitative methods. Bonnie Kolesar, ARM, CCSA, Risk Management Consultant with Management Strategies Group A Division of Sloan Sakai Yeung & Wong, LL
WHERE: COST:	 Wednesday, 7/31/24 (check-in and catered breakfast begins at 7:00am and ends promptly at 8:00am). Monterey Marriott, 350 Calle Principal Monterey CA CSRMA MEMBERS: the sessions are free to all CSRMA members. NON-CSRMA MEMBERS: nominal fee of \$50 payable via online registration. Online registration and payment (if applicable) is required. Go here to register: https://dkfsolutions.regfox.com/csrma-seminar-at-july-2024-casa
	PLEASE NOTE:
is	It is important we have an accurate headcount prior to the date of the seminar to ensure that breakfast available for those attending the seminar. Please take a moment to register if you plan to attend in person.

QUESTIONS? Please Contact Kay Patzer, CSRMA Risk Control at kpatzer@dktsolutions.com